

## Notes about this Tour

- The operation of this tour is weather dependent.
- Operation of this tour is subject to the evolving COVID-19 situation.
- Closed on select midweek days during low volume periods, check with us for up to date availability.
- Operators reserve the right to cancel this tour without prior notice.
- **Waivers:** Waivers are required for all tours and you must have a legal parent or guardian signature if you are under 16 years of age. FIT clients sign waivers at an Adventure Group activity office. At least one person in each group must be able to read, speak or translate into English. Groups, where possible, will sign waivers at the hotel with a staff member present.
- **Transportation & Hotel Pickup:** Not provided, please meet at Cougar Mountain Basecamp.
- **Meeting Location:** Meet at your scheduled tour time at Cougar Mountain Basecamp. Follow your map app of choice to Cougar Mountain Road, Whistler BC, just a 10 minute drive from Whistler Village. After turning off the highway, a short uphill drive through the forest will take you to the basecamp.
- **Suggested Clothing:** Dress appropriately for the weather and the tour. It is recommended that guests dress in layers and bring sunscreen and warm layers for tours in the alpine. Weather can change quickly and without notice.
- **Chaperone Policy:** Ages 12 and under: require a chaperone age 19+ on tour with them. Ages 13-15: require an adult chaperone 19+ to be at Cougar Mountain Base for the duration of the tour. For rafting activities, a chaperone is required to be on tour with anyone under the age of 16. For the Treetop Adventure, an adult chaperone 19+ is required to supervise youth ages 7-15 years old either participating in the activity or on the ground. Ages 16+: Able to join all tours without a chaperone, granted the minimum requirements for the tour are met. For example, they must hold a valid driver's license on RZR/Snowmobile tours.
- **First Aid:** Guides for motorized activities have a valid 80-hour first aid certificate. Guides for non-motorized activities have a minimum 16-hour first aid certificate. Head river rafting guides are swift-water rescue certified and all have between 16-80 hour first aid certificates.
- **Intoxicants, Drugs & Alcohol:** There is a zero-tolerance policy for any drugs or alcohol consumed prior to or during any activities. The Service Provider reserves the right to cancel tours if there is any indication that guests are under the influence.
- **Languages:** This tour is presented in English. Other languages or a translator may be available upon request.