

## City Experiences - CANADA



### Experience St. John's, NL

4 Days | 3 Nights      St. John's, NL  
DM-CT YYTEXP

**This tour is fully customizable.**  
**We do offer this tour in the opposite direction as well.**

Join our "Experience St. John's Newfoundland Tour Package" for an adventure of a lifetime! Uncover hidden gems in historic tours, encounter puffins and whales, and immerse yourself in the local culture and wildlife of Newfoundland. This package offers a unique blend of excitement and relaxation, ideal for families and nature lovers. Secure your place now for an authentic Newfoundland experience!

**Tour Operates: May to 31 Oct**



#### Highlights

- Magical City Walks: Wander and find secret spots!
- Cape Spear Tour: See cool lighthouses and big oceans!
- Meet Puffins & Whales: Say hello to cute sea friends!
- Yummy Foods: Taste super yummy local dishes!
- Family Adventures: Have fun exploring with your family!
- Take Awesome Photos: Snap pictures of pretty places!
- Learn Cool Stories: Hear about amazing history!

**For enquiries & bookings, please contact us at**

**Email: [sales@starsandmaple.com](mailto:sales@starsandmaple.com)**

**Phone: +1 (647) 794-4040**

**Toll Free: +1 (877) 292-8528**

**[www.starsandmaple.com](http://www.starsandmaple.com)**

#### Includes:

- ✓ 3-nights accommodations.
- ✓ Historic St. John's & Cape Spear Tour (3 Hours).
- ✓ Taxes, HST.

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### Day 1 – Arrive at St John’s NL.

Welcome to the start of your adventure in St. John's! Once you pick up your luggage, a taxi or Uber will whisk you away to your cozy hotel. Get ready for an amazing Newfoundland Coastal Getaway.

*Overnight in St Johns, NL.*

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### Day 2 – Historic St. John's & Cape Spear Tour (3 Hours)

#### Highlights

- Discover fun tales of St. John's from a friendly, funny guide.
- Enjoy the sea sights from Cabot Tower and Signal Hill
- Explore a cool cliffside World War II gun battery.
- See the oldest lighthouse and visit Qidi Vidi Village, Jelly Bean Row and Government House, the Roman Catholic Basilica

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*Overnight at St Johns, NL*

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### Day 3 – Day Free [Optional Puffin & Whale Tour]

#### **Highlights of this Optional Tour**

- Discover the secrets of whales and birds with our expert guides.
- Watch icebergs float by on our Authentic Newfoundland Experience.
- Enjoy local songs and funny tales that make Newfoundland unique.

Join our Puffin & Whale Watching Tour for a cool sea adventure! You'll get to see funny puffins and huge whales up close. This trip is part of our Family-Friendly Newfoundland Tour and is super fun for kids who love nature. Make special memories with these amazing sea creatures!

*Overnight at St Johns, NL*

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### Day 4 – End of you St. John's Newfoundland Tour Package

Your St. John's Newfoundland Tour Package adventure may be ending today, but there are still so many hidden gems to explore! Remember, check-out is at 11 AM. We can't wait to see you again for more fun and discoveries in our beautiful Newfoundland & Labrador!

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*End of the tour.*

### Exclusions

- × Airfare. Offered as a supplement on request.
- × Arrival and Departure Airport Transfers. We offer private airport transfers as an optional add-on. Additional charges may apply.
- × Breakfast and other meals unless listed under inclusions.
- × Canada Park Fees.
- × Porterage at hotels.
- × Bottled Water in hotel rooms.
- × Travel Insurance is strongly recommended to all travelers. Travel Agents, please note - If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. Stars and Maple sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Resort Fees if applicable.
- × Gratuities for driver and tour guide (expected).

### Hotels Featured

Destination	Hotel	Star	Room Type
St. John's	Hilton Garden Inn St. John's	3	Standard ROH

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

### Deposit & Payment Policy

- 61-days or more prior to start date of tour - \$250 per person.
- Full payment required 30-days prior to start date of your tour.

### Change & Cancellation Policy

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- 31-days or more prior to start date of tour – refundable less \$100 per person.
- 60-days or less – 100% non-refundable.
- No Show – 100% non-refundable.
- Unused Services - non-refundable.

### FAQ

- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Independent Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** No, our tour doesn't have just a few specific days when it leaves. It leaves every day during the season, so you can pick any day you like to start your adventure!
- **Will we be with the same group of people throughout this tour, like in an Escorted Tour?** No. On this tour, the people you travel with may change. You won't always be with the same group of people like you would be on an Escorted Tour.
- **Are Airport Transfers included in our Package?** Airport transfers (Arrival and Departure) are not included in your package. Metered cabs as well share rides such as UBER are available outside the arrival terminal as well as your hotel. We do offer private airport transfers as an Optional Add-on for an additional fee.
- **Will someone come to my hotel to pick me up for the tours?** No. You must make your own way to the tour starting point. Detailed information relating to joining the tour will be sent to you along with your tour confirmation.
- **Size of Coaches for Transfers and Tours - What are the sizes of the coaches used for transfers and tours?** For our transfers and tours, we use coaches of different sizes. Depending on the tour and the number of people, you might be on a big coach with 56 seats, a medium-sized one with 33 seats. We also use 24-seater, 14- and 10-seater vans as well as mini vans for our tours.
- **Is it necessary to sign a Waiver to participate in your tours?** In most cases, signing a Waiver is not required. However, if your tour package includes a tour component that is considered a soft adventure activity, you will be obliged to sign a Liability Waiver issued by the operator of that tour or activity. This requirement will be clearly indicated on your tour voucher. Additionally, for all participants under the age of 18, a parent or legal guardian must sign the Waiver on their behalf.
- **Are there any specific dress code requirements for participating in the tours?** There is no formal dress code for our tours. However, we do request that clients dress modestly and appropriately according to the local weather conditions. For soft-adventure tours, there are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.
- **Can we expect to see wildlife on these tours?** While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our

tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.

- **Is it safe to approach or touch wild animals based on their behavior?** Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.
- **Is it mandatory to present Service Vouchers received from Stars and Maple for availing confirmed services during our tour, including hotel accommodations and tours?** Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by Stars and Maple or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- **Do clients need a Credit Card for Hotel Check-Ins?** It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of \$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.
- **Can we use Cash or a Debit Card instead of a Credit Card at Hotel Properties?** It is important to note that most of our hotel properties do not accept cash or debit cards as a substitute for a credit card. Guests are strongly advised to ensure they have a valid credit card available for use during their stay.
- **Do guests need to provide a Photo-ID during Hotel Check-In?** Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.
- **What is the hotel check-in and check-out times?**  
Check-in: 4 PM  
Check-out: 11 AM  
Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons?** – Stars and Maple, our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. Stars and Maple is not

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responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

### **For More Information on this Tour Package, Operating Dates & Tariffs,**

Contact our Destination Specialist @

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**STARS & MAPLE**  
*Holidays*



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