

Miami Beach Getaways: Fun, Luxury, and Culture!

5 Days | 4 Nights

Miami, FL

Tour Operates: Jan to Dec

DM-CT MIA

This tour is fully customizable

Experience the best of Miami with our expertly crafted tour packages designed to delight travelers of all ages. Begin your journey by immersing yourself in the colorful streets of Little Havana, where Latin American culture comes to life. Indulge in a culinary feast at Hard Rock Café Miami, then embark on a city exploration with the Big Bus Hop-On Hop-Off Tour. Discover the city, bay cruise & Everglades on the Combo Tour, marvel at Miami's skyline from the water, and enjoy the vibrant art scene after dark. Encounter wildlife in their natural habitat, creating unforgettable moments for you and your family.



Highlights

- Explore vibrant Latin culture in Little Havana
- Indulge in dining at Hard Rock Café Miami
- Discover Miami with Big Bus Hop-On Hop-Off Tour
- Experience city, bay cruise & Everglades on Combo Tour
- Marvel at Miami's skyline from crystal-clear waters.
- Experience the city's vibrant art scene after dark.
- Encounter wildlife up close in their natural habitat.

For enquiries & bookings, please contact us at

Email: sales@starsandmaple.com

Phone: +1 (647) 794-4040

Toll Free: +1 (877) 292-8528

www.starsandmaple.com

Includes:

- ✓ 4 nights stay in South beach, Miami.
- ✓ Choice of any two tours
 - Little Havana Food and Walking Tour in Miami
 - Big Bus Miami Hop-On Hop-Off Open Top Tour
 - Miami Combo Tour: City Sightseeing, Biscayne Bay Cruise, and Everglades Airboat Ride
 - Private Segway Tour of South Beach
 - Miami Panoramic Tour by Night
 - Discover South Beach Golf Cart Tour. **Note – Children 10 and below are not accepted on this tour.**
 - Dinner at Hard Rock Cafe Miami. **Note – Children 10 and below are not accepted on this tour.**
- ✓ Private Arrival and Departure Airport Transfers.
- ✓ Taxes.

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Day 1 – Arrive at Miami, FL.

Welcome to Miami! Upon arrival, our driver-guide will meet you inside the terminal and drive you to your hotel on South Beach in Miami. Rest of the day free.

Exciting times await you in Miami.

Step into the sunshine of Miami, the heart of fun and relaxation. Your adventure begins now, with the best Miami vacation that promises unforgettable memories. Let the excitement take over!

Overnight in Miami, FL

Day 2 & 3 – Choice of any two tours to explore Miami freely.

Highlights

- Tasty treats, colorful streets! Join our cool Little Havana tour.
- Dine at Hard Rock Café. Tasty food, awesome tunes! Hard Rock Café is super fun. Come join us!
- Big Bus Miami Hop-On Hop-Off Open Tour - Explore Miami on a fun bus! Jump off at neat spots. Join the adventure!
- Combo Tour: City Sightseeing, Biscayne Bay Cruise, and Everglades Airboat Ride - Explore the city, cruise the bay, and find alligators! Join the Miami adventure now!
- Segway Tour – Private South Beach Segway adventure!
- Golf Cart Tour: Explore South Beach by fun golf cart!
- Panoramic Tour by Night: Fun night tour in Miami!

You can pick two fun trips! Do them on different days or all in one day. See a place called Little Havana and try yummy food. Eat dinner at a cool restaurant with music. Ride a big bus and stop wherever you want in Miami. Go on a boat in the water and see animals in the wild. Or ride a special scooter on the beach and see pretty buildings. You'll have so much fun exploring Miami! Experience Miami by night on a panoramic tour. See the city's iconic buildings and lush greenery on a luxury tour bus. Visit the Wynwood Walls museum and enjoy stunning views of Biscayne Bay at sunset. Venture into Wynwood after dark to see street art exhibits and modern architecture.

These tours offer a variety of experiences, from culinary delights to cultural exploration, ensuring an unforgettable visit to Miami.

Overnight at Miami, FL.

Day 4 – Day free or use the day for one of the tours included/offered in this package.

Today is a day free for you to go on one of the tours included in the package, go on one of the many optional tours we offer or just take it easy and lie on the beach?

Overnight at Miami, FL.

Day 5 – End of your Miami City Experience Tour...

Today is the end of your Miami – Beautiful Beaches, Art, Décor & more. Check out of hotel is posted for 11 AM. Transfer to Miami International Airport on your own.

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End of your Miami City Experience Tour.

Exclusions

- × Arrival and Departure transfers from Airport. Offered as an optional add on except mentioned in inclusions. Please check with us for the add-on cost for these services.
- × Breakfast and other meals unless listed under inclusions.
- × Porterage at hotels.
- × Hotel Resort fees where applicable.
- × Bottled Water in hotel rooms.
- × Travel Insurance is strongly recommended to all travelers. Travel Agents, please note - If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Resort Fees if applicable.
- × Gratuities for driver and tour guide (expected).

Hotels Featured

Destination	Standard
South Beach, Miami, FL	Cadillac Hotel and Beach Club

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

Deposit & Payment Policy

- 61-days or more prior to start date of tour - \$250 per person.
- Full payment required 30-days prior to start date of your tour.

Change & Cancellation Policy

- 31-days or more prior to start date of tour – refundable less \$100 per person.
- 60-days or less – 100% non-refundable.
- No Show – 100% non-refundable.
- Unused Services - non-refundable.

FAQ

- **Is this tour customizable?** Yes. This tour is 100% customizable. You may
 - Increase or reduce the number of days.
 - Change the itinerary to suit your idea of the tour.
 - Add or take away experiences.
 - Upgrade Hotel, Hotel Room category.
 - Choose to stay in quaint little Inns and Bed & Breakfast instead of hotels at some of your overnight destinations.
- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Independent Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** No, our tour doesn't have just a few specific days when it leaves. It leaves every day during the season, so you can pick any day you like to start your adventure!
- **Will we be with the same group of people throughout this tour, like in an Escorted Tour?** No. On this tour, the people you travel with may change. You won't always be with the same group of people like you would be on an Escorted Tour.
- **Are Airport Transfers included in our Package?** Yes. Private Airport transfers are included in your tour package. Once you have collected your luggage, please contact our driver (cell number will be provided to you 24-hours prior to start of service). Our driver will meet you at the kerb and transfer you to your hotel in downtown Boston. More detailed information will be provided to you in the final confirmation and tour voucher sent to you upon confirmation of your tour.

The same procedure will be followed for your Departure Transfer from Hotel to the Airport. The driver will meet you at the kerb in front of the hotel. Please note – our drivers are not allowed to leave the vehicle and come into the hotel looking for you.
- **Are transfers from AMTRAK Station to our hotel included in this package?** No. Transfers from and to AMTRAK Stations are not included in this tour package. This service is offered as an add-on supplement for an additional fee. Metered cabs as well share rides such as UBER are available outside the Train Stations as well as your hotel.
- **What are the sizes of the coaches used for transfers and tours?** For our transfers and tours, we use coaches of different sizes. Depending on the tour and the number of people, you might be on a big coach with 56 seats, a medium-sized one with 33 seats. We also use 24-seater, 14- and 10-seater vans as well as mini vans for our tours.
- **What kind of vehicles are used Private Transfers from Airport to Hotel and back?** We use sedans, mini vans and SUVs depending on number of travellers. This information will be provided to you along with your confirmations.
- **How many pieces of luggage are we allowed on our transfers?** Our private transfers and motorcoach shuttle transfers allow you only one piece of standard airline luggage not exceeding 23 kilos per person. No luggage allowed inside the cabin of the vehicle other than a handbag. Should you have more luggage, you must let us

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know at the time of reservations so that an appropriate vehicle can be arranged for your transfers. Additional charges will apply in such cases.

- **Will someone come to my hotel to pick me up for the tours?** No. You must make your own way to the tour starting point. Detailed information relating to joining the tour will be sent to you along with your tour conformation.
- **Is it necessary to sign a Waiver to participate in your tours?** In most cases, signing a Waiver is not required. However, if your tour package includes a tour component that is considered a soft adventure activity, you will be obliged to sign a Liability Waiver issued by the operator of that particular tour or activity. This requirement will be clearly indicated on your tour voucher. Additionally, for all participants under the age of 18, a parent or legal guardian must sign the Waiver on their behalf.
- **Are there any specific dress code requirements for participating in the tours?** There is no formal dress code for our tours. However, we do request that clients dress modestly and appropriately according to the local weather conditions. For soft-adventure tours, there are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.
- **Can we expect to see wildlife on these tours?** While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.
- **Is it safe to approach or touch wild animals based on their behavior?** Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.
- **Is it mandatory to present Service Vouchers received from Stars & Maple Holidays for availing confirmed services during our tour, including hotel accommodations and tours?** Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by Stars & Maple Holidays or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- **Do clients need a Credit Card for Hotel Check-Ins?** It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of \$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.
- **Can we use Cash or a Debit Card instead of a Credit Card at Hotel Properties?** It is important to note that most of our hotel properties do not accept cash or debit cards as a substitute for a credit card. Guests are strongly advised to ensure they have a valid credit card available for use during their stay.
- **Do guests need to provide a Photo-ID during Hotel Check-In?** Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.
- **Resort fees – do we have to pay a Resort Fee at check in?** Most Boston hotels charge a Resort Fee of between \$30 and \$40 per night. This fee has to be paid directly to the hotel.
- **What is the hotel check-in and check-out times?**

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Check-in: 4 PM

Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

- **What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons?** – Stars & Maple Holidays, our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. Stars & Maple Holidays is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

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www.starsandmaple.com



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